



## Quality and Client Service Policy

Cabling WA Pty Ltd is committed to providing a professional level of service to our clients for the provision of construction, maintenance and commissioning of electrical network infrastructure projects including Traffic Management, workshop and support activities.

All workers are expected to accept their share of responsibility for identifying client needs and expectations and ensuring that the delivered level of service meets or exceeds these expectations whilst complying with all legal and contractual obligations.

The directors have established a range of policies, objectives and operational procedures which are communicated and made available as appropriate to all workers. Training is given to ensure understanding of company procedures.

Our business management system is based on the requirements of ISO 9001.

The documented business management system is regularly reviewed by management to ensure our objectives are being met and that the system is suitable and effective in meeting both client and company needs.

Management will take effective action to ensure resolution of problems and is committed to continual improvement in our operating practices. This policy of continual improvement coupled with the provision of adequate human resources and a clear understanding of client requirements will lead to strengthening confidence in our ability to provide a superior level of service.

We commit all workers to abide by and implement our policies and procedures in order to enhance our reputation as a client focused company.

A handwritten signature in blue ink, appearing to be 'M. Smith'.

**Signed**

**Date 30/11/2023**

**Managing Director**

A handwritten signature in blue ink, appearing to be 'M. Smith'.

**Signed**

**Date 30/11/2023**

**Managing Director**

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